Case3:10-cv-04354-EDL Document1 Filed09/27/10 Page1 of 15 1 | Noel M. Cook (SBN 122777) ncook@owe.com Alica Del Valle (SBN 246006) 2 adelvalle@owe.com OWEN, WICKERSHAM & ERICKSON, P.C. 3 455 Market Street, Suite 1910 San Francisco, California 94105 (415) 882-3200 (phone) (415) 882-3232 (fax) 5 James D. Weinberger jweinberger@fzlz.com (pro hac vice application pending) 7 Giselle C. Woo gwoo@fzlz.com (pro hac vice application pending) FROSS ZELNICK LEHRMAN & ZISSU, P.C. 866 United Nations Plaza New York, New York 10017 (212) 813-5900 (phone) (212) 813-5901 (fax) 10 Counsel for Plaintiffs The Gap, Inc. and 11 Gap (Apparel) LLC 12 UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA 13 14 THE GAP, INC. and GAP (APPAREL) 15 LLC. Case No. Plaintiffs, COMPLAINT 16 17 v. GREG MURPHY D/B/A GAPNOTE 18 INC. and GAPNOTE.COM. 19 Defendant. 20 21 Plaintiffs The Gap, Inc. and Gap (Apparel) LLC (collectively "Plaintiffs" or 22 "The Gap"), by their attorneys Owen, Wickersham & Erickson, P.C. and Fross 23 Zelnick Lehrman & Zissu, P.C., for their complaint against Defendant Greg Murphy 24 d/b/a Gapnote Inc. and gapnote.com allege: 25 NATURE OF THE ACTION 26 The Gap is one of the world's leading retailers of clothing, accessories, 1. 27 personal care products, and other merchandise for men, women, children and babies. 28

Page 1

COMPLAINT

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- 2. The Gap brings this action to stop Defendant Greg Murphy d/b/a Gapnote Inc. and gapnote.com's ("Defendant" or "Gapnote") knowing infringement of The Gap's famous GAP trademark and attempt to trade on and usurp The Gap's goodwill. Defendant promotes and operates a website with the domain name gapnote.com that serves as a social media and networking webpage, much like those on which The Gap expends significant time, effort and money to advertise and maintain a significant presence. Without The Gap's authorization, with the knowledge that such use is in violation of The Gap's rights, and with the intent to deceive consumers and generate interest in its own social media and networking website, Defendant incorporated the GAP trademark into its company name and has been using the infringing name and mark in commerce. The use of The Gap's trademark, presented in a manner identical—or at a minimum, confusingly similar to that used by The Gap, as part of Defendant's company name constitutes a blatant violation of The Gap's rights under applicable trademark and unfair competition laws. Defendant's activities have been in bad faith and with full knowledge and awareness of The Gap's rights.
- 3. In order to protect its rights, The Gap brings this action for trademark infringement in violation of Section 32 of the Trademark Act of 1946 (the "Lanham Act"), 15 U.S.C. § 1114; false designation of origin and unfair competition in violation of Section 43(a)(1)(A) of the Lanham Act, 15 U.S.C. § 1125 (a)(1)(A); trademark dilution under Section 43(c) of the Lanham Act, 15 U.S.C. § 1125(c); and unfair competition in violation of California State Law, Cal. Bus. & Prof. Code §§ 17200 et seq. The Gap seeks permanent injunctive relief and damages.

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JURISDICTION AND VENUE

- 4. The Court has jurisdiction over the subject matter of this action under Section 39(a) of the Lanham Act, 15 U.S.C. § 1121, and Sections 1331, 1338(a), 1338(b) of the Judicial Code, 28 U.S.C. § 1331, 1338 (a) and (b), and under principles of supplemental jurisdiction, 28 U.S.C. § 1367(a).
- 5. Venue is proper in this district pursuant to 28 U.S.C. § 1391(a)(2) because, upon information and belief, a substantial part of the events giving rise to the claims occurred in this district.

INTRADISTRICT ASSIGNMENT

6. Assignment on a district-wide basis is appropriate under Civil Local Rule 3-2(c) because this is an Intellectual Property Action.

PARTIES

- 7. Plaintiff The Gap, Inc. is a Delaware corporation with its principal place of business at 2 Folsom Street, San Francisco, California 94105.
- 8. Plaintiff Gap (Apparel) LLC is a limited liability company of California, having a business address at 2 Folsom Street, San Francisco, California 94105. Gap (Apparel) LLC is a wholly owned subsidiary of The Gap, Inc.
- 9. Upon information and belief, Defendant Greg Murphy is an individual residing at 1111 West University Drive #3011, Tempe, Arizona 85281, who owns and operates Gapnote Inc., an unincorporated entity that manages and operates the website gapnote.com and various related social media and networking pages.

FACTS COMMON TO ALL CLAIMS

A. The Gap

10. The Gap is one of the world's leading retailers of clothing, accessories, personal care products and other merchandise. Since 1969, consumers have come to The Gap for updated, casual clothing and accessories—which feature the famous "GAP" trademark—that help them express their own personal sense of style. Today, The Gap continues to be the best destination for wardrobe essentials such as

COMPLAINT

T-shirts, sweatshirts, pants and jeans. Indeed, The Gap has become a cultural icon by offering high-quality clothing and accessories rooted in cool, confident and casual style to customers around the world.

- 11. In addition to The Gap's extensive and strong common law rights in the "GAP" trademark, The Gap, through Gap (Apparel) LLC, owns numerous U.S. trademark registrations for the GAP trademark for clothing-related goods and services, including but not limited to the following:
 - GAP, U.S. Reg. No. 1,129,294, registered January 15, 1980 based on first use in 1974 for "Clothing-namely, pants, jeans, skirts, vests, jackets, overalls, jumpers, dresses, sweaters, t-shirts, belts, hats, visors, shorts, ponchos and halter tops" in International Class 25;
 - GAP, U.S. Reg. No. 1,745,875, registered January 12, 1993 based on first use in 1988 for "clothing; namely, shirts, pants, shorts, vests, jackets, dresses, skirts, sweaters, swimsuits, headbands, belts, hats, scarves, gloves, socks, hosiery and shoes" in International Class 25, and "retail clothing store services" in International Class 42;
 - GAP (and design), U.S. Reg. No. 2,431,833, registered February 27, 2001 based on first use in 1988 for "Anoraks, shortalls, jeans, khaki pants, trousers, fleece tops, coats, rainwear, shawls, lingerie, robes, sleepwear, pajamas and nightgowns, brassieres, underwear, shapers, undergarments, boxer shorts, sport bras, gym shorts, camisoles, slips, bodysuits, tank tops, sweatshirts, sweat pants, tankinis, bikinis, bathing suits, swim trunks, leggings, slippers, caps" in International Class 25;
 - GAP (and design), U.S. Reg. No. 2,719,435, registered May 27, 2003 based on first use in 1997 for "Internet retail services in the field of clothing, clothing accessories, personal care products, home products, luggage and bags, souvenir items and gift sets; providing gift, product and service information to customers" in International Class 35; and

 THE GAP (and design), U.S. Reg. No. 944,942, registered October 10, 1972 based on first use in 1969 for "Retail clothing store services" in International Class 42.

Plaintiffs also own a number of GAP-formative marks, including but not limited to the following:

- GAP ATHLETIC, U.S. Reg. No. 1,950,476, registered January 23, 1996 based on first use in 1994 for "clothing, namely sweatpants, sweatshirts, T-shirts, jackets, socks" in International Class 25.
- GAP BODY (and design), U.S. Reg. No. 2,356,121, registered on June
 6, 2000 based on first use in 1998 for "Retail store services in the field of personal care products, lingerie" in International Class 35.
- GAP KIDS, U.S. Reg. No. 1,416,059, registered November 4, 1986
 based on first use in 1986 for "Clothing, namely, shirts, shorts, pants, sweaters, jackets, belts, hats, socks and scarves" in International Class 25 and "Retail store services in the field of clothing" In International Class 42.
- GAP OUTLET, U.S. Reg. No. 2,020,323, registered December 3, 1996
 based on first use in 1995 for "retail store services in the field of clothing and clothing accessories" in International Class 35.
- BABY GAP, U.S. Reg. No. 1,675,154, registered on February 11, 1992
 based on first use in 1990 for "clothing; namely, shirts, jackets, pants, jumpsuits, shoes, socks and hats" in International Class 25.

The GAP and GAP-formative registered trademarks referenced herein are collectively referred to as the "GAP Mark."

12. The registrations for the GAP Mark are valid, subsisting and in full effect and serve as *prima facie* evidence of the validity of each mark and of The Gap's exclusive right to use the mark in connection with the goods and services identified therein, pursuant to Section 33(b) of the Lanham Act, 15 U.S.C. §

- 13. The Gap has achieved great commercial success under the GAP Mark over the years, having sold many billions of dollars worth of products. For example, between 2001 and 2006 alone, The Gap's sales in North America exceeded \$39 billion.
- 14. The Gap has invested a substantial amount of time, effort, and money in advertising and promoting the GAP Mark nationwide, having spent billions of dollars advertising and promoting the GAP Mark. In 1997, the leading advertising industry publication, *Advertising Age*, awarded The Gap top honors as "Marketer of the Year." Between 1971 and 2007, The Gap has advertised the GAP Mark in numerous major U.S. publications of nationwide distribution, reaching tens of millions of people, including, but not limited to, *The New York Times Magazine*, *Los Angeles Times Magazine*, *The Philadelphia Inquirer Magazine*, *The Boston Globe Magazine*, *Conde Nast Traveler*, *SF*, *Elle*, *Vogue*, *Vanity Fair*, *The New Yorker*, *Esquire*, *Harper's Bazaar*, *Marie Claire*, *Glamour*, *Premier*, *Gourmet*, *Nickelodeon*, *Details*, *Interview*, *Child*, *L.A. Style*, and *Mirabella*. Further, The Gap has advertised and promoted its GAP Mark through national network and cable television, including during popular primetime programs such as *The Today Show*, *Seinfeld*, *Grey's Anatomy*, and *Sex and the City*.
- 15. The Gap also invests a substantial amount of time, effort, and money in advertising and promoting the GAP Mark—including on the Internet through numerous social media and networking websites. Such efforts have borne significant results; as a result of, *inter alia*, hundreds of millions of dollars spent by The Gap to advertise and promote the GAP Mark, The Gap website was visited by over 120 million U.S. visitors in 2009, and has already been visited by over 80 million U.S. visitors in 2010.

- 17. The Gap advertises its brand, goods and services via exclusive promotions offered through social media websites and on mobile platforms. For instance, The Gap partnered with Groupon for Groupon's first ever national offer, eliciting 441,000 purchases of the *Groupon* deal for a total of \$11 million in sales in the course of one day. The Gap has also developed a number of social networking applications that link users to social media websites and create user networks. The Gap's iPhone application, "StyleMixer," allows users to design outfits and interact in real time with Internet users. The Gap's iPad application, "1969 Stream," creates a social shopping experience by opening up a dialogue between The Gap brand and users, and by allowing users to upload content, like videos and photos, to chronicle their personalized Gap looks.
- The GAP Mark has also received substantial unsolicited media 18. attention. For example, the following well-known publications available to the general public have published articles discussing the fame of the GAP Mark: The New York Times, The Chicago Tribune, Newsweek, Fortune Magazine, The Wall Street Journal, Business Week, The San Francisco Chronicle, The Atlanta Journal and Constitution, The Boston Globe, The New York Daily News, The Los Angeles Times, The Miami Herald, and The St. Louis Post-Dispatch.

Page 7

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B. <u>Defendant's Wrongful Conduct</u>

- 20. Defendant, without authorization or license from Plaintiffs, and long after Plaintiffs developed strong rights in the famous GAP Mark, has begun doing business under the trade name GAPNOTE and commenced use of the name and mark GAPNOTE in connection with a social media and networking website at domain name gapnote.com, and on related blogs and webpages ("Website").
- 21. The name and mark GAPNOTE incorporates Plaintiffs' GAP Mark in its entirety and is extremely similar to Plaintiffs' GAP Mark indeed, GAPNOTE merely adds the descriptive term "NOTE" after Plaintiffs' GAP Mark. Moreover, because The Gap uses its GAP Mark as the dominant portion of a number of formative marks (e.g., GAP KIDS, GAP ATHLETIC, GAP BODY), Defendant is using its GAPNOTE mark in an identical manner, namely, by adding a descriptive term to Plaintiffs' famous GAP Mark.
- 22. The name GAPNOTE also is presented in an identical or substantially similar font as a commonly used and registered GAP Mark, as shown here:





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U.S. Reg. No. 944,942

Defendant's Logo

23. Defendant also filed an application to register GAPNOTE in the European Union, under Community Trademark Application No. 08929739 in International Classes 9, 38, 41 and 42. Upon information and belief, this application

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was filed by Defendant in what appears to have been a concerted effort to obtain putative rights in its GAPNOTE name without the knowledge of Plaintiffs.

- Defendant's social media presence is highly similar to that of The Gap. Both The Gap and the Website offer identical or substantially similar social media and networking capabilities on webpages and/or through networking applications.
- Upon information and belief, Defendant selected and has used the name 25. and mark GAPNOTE with actual knowledge of Plaintiffs' ownership of and/or exclusive rights to use the GAP Mark and with the intent to trade off the significant goodwill symbolized by and the strong public recognition of the GAP Mark. That Defendant harbored such intent is evidenced by, *inter alia*, Defendant's responses to communications from Plaintiffs concerning their rights.
- 26. Plaintiffs' counsel sent Defendant letters on May 10, 2010, June 17, 2010 and August 16, 2010 objecting to Defendant's infringement of Plaintiff's rights in the GAP Mark, but Defendant has refused to cease its infringing conduct.

FIRST CLAIM FOR TRADEMARK INFRINGEMENT UNDER SECTION 32 OF THE LANHAM ACT

- 27. The Gap repeats and realleges each and every allegation contained in paragraphs 1 through 26 above as if fully set forth herein.
- 28. Over many years of extensive use in connection with clothing and various other goods and services, The Gap's federally registered GAP Mark has become among the most well-known in the world. The Gap has established a strong reputation and substantial goodwill by reason of the success and reputation of goods sold and services provided under the GAP Mark, immediately indicating to the public that products and services featuring such marks come from, or are sponsored or approved by, The Gap.
- Defendant's actions described above have caused and are likely to 29. cause confusion and mistake and to deceive potential customers and the general purchasing public as to the source, origin and/or sponsorship of Gapnote, the

Website, and Defendant's related services, and are likely to deceive the public into believing that such services are provided, authorized, endorsed or sponsored by Plaintiffs, thereby damaging Plaintiffs' reputation, goodwill and sales.

- 30. Defendant's unauthorized use of the GAP Mark and name constitutes trademark infringement in violation of § 32 of the Federal Trademark Act (the "Lanham Act"), 15 U.S.C. § 1114 and at common law.
- 31. Defendant's conduct is causing immediate and irreparable injury to The Gap and will continue both to damage Plaintiffs and deceive the public until enjoined by this Court. Plaintiffs have no adequate remedy at law.

SECOND CLAIM FOR UNFAIR COMPETITION AND FALSE DESIGNATION OF ORIGIN UNDER SECTION 43(a) OF THE LANHAM ACT

- 32. The Gap repeats and realleges each and every allegation contained in paragraphs 1 through 31 above as if fully set forth herein.
- 33. Over many years of extensive use in connection with clothing and various other goods and services, The Gap's GAP Mark has become among the most well-known in the world. The Gap has established a strong reputation and substantial goodwill by reason of the success and reputation of goods sold and services provided under the GAP Mark, immediately indicating to the public that products and services featuring such marks come from, or are sponsored or approved by, The Gap.
- 34. Defendant's use of the GAP Mark and name as alleged above, is likely to confuse, mislead, or deceive customers, purchasers, and members of the general public as to the origin, source, sponsorship, or affiliation of Defendant's Gapnote organization and Website, and is likely to cause such people to believe, contrary to fact, that Gapnote and the Website are provided, authorized, endorsed or sponsored by Plaintiffs, or that Defendant is in some way affiliated with or sponsored by Plaintiffs.

35. Defendant's actions in the manner alleged above constitute a false designation of origin, false and misleading descriptions of fact, and false and misleading representations of fact, which have caused, and are likely to cause, confusion, mistake and deception, in violation of § 43(a) of the Lanham Act, 15 U.S.C. § 1125(a).

36. Defendant's conduct is causing immediate and irreparable injury to The Gap and will continue both to damage Plaintiffs and deceive the public until enjoined by this Court. Plaintiffs have no adequate remedy at law.

THIRD CLAIM FOR DILUTION <u>UNDER SECTION 43(c) OF THE LANHAM ACT</u>

- 37. The Gap repeats and realleges each and every allegation contained in paragraphs 1 through 36 above as if fully set forth herein.
- 38. The GAP Mark is widely recognized by the general consuming public in the United States as a singular designation of the source of Plaintiffs' goods and services and thus is a famous mark within the meaning of § 43(c)(2)(A) of the Lanham Act, 15 U.S.C. § 1125(c)(2)(A).
- 39. The GAP Mark became famous within the meaning of §43(c)(2)(A) of the Lanham Act, 15 U.S.C. § 1125(c)(2)(A), long before the acts of the Defendant complained of herein.
- 40. Defendant's use of the GAP Mark and name as alleged above in connection with Gapnote and the Website is likely to blur the distinctive qualities of Plaintiffs' famous GAP Mark within the meaning of §§ 43(c)(2)(B) of the Lanham Act, 15 U.S.C. § 1125(c)(2)(B).
- 41. Defendant's conduct has been undertaken with a willful intent to trade on the reputation of Plaintiffs and to dilute the famous GAP Mark, thereby entitling Plaintiffs to damages and the other remedies available pursuant to § 43(c)(5) of the Lanham Act, 15 U.S.C. § 1125(c)(2).

| Case3:10-cv-04354-EDL Document1 Filed09/27/10 Page12 of 15 | | | |
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| 1 | 42. Defendant's conduct is causing immediate and irreparable injury to The | | |
| 2 | Gap and will continue both to damage Plaintiffs until enjoined by this Court. | | |
| 3 | Plaintiffs have no adequate remedy at law. | | |
| 4 | FOURTH CLAIM FOR UNFAIR COMPETITION | | |
| 5 | UNDER CALIFORNIA LAW (Cal. Bus. & Prof. Code §§ 17200 et seq.) | | |
| 6 | 43. The Gap repeats and realleges each and every allegation contained in | | |
| 7 | paragraphs 1 through 42 above as if fully set forth herein. | | |
| 8 | 44. The aforesaid conduct of Defendant—trademark infringement, false | | |
| 9 | designation of origin, and dilution—constitutes unfair competition in violation of | | |
| 10 | Cal. Bus. & Prof. Code §§ 17200 et seq. | | |
| 11 | 45. Defendant's conduct is causing immediate and irreparable injury to The | | |
| 12 | Gap and will continue both to damage Plaintiffs and deceive the public until | | |
| 13 | enjoined by this Court. Plaintiffs have no adequate remedy at law. | | |
| 14 | WHEREFORE, The Gap demands judgment as follows: | | |
| 15 | 1. Entering judgment for Plaintiffs on each of their claims. | | |
| 16 | 2. Directing that Defendant, its officers, directors, agents, representatives, | | |
| 17 | successors or assigns, and all persons acting in concert or in participation with any | | |
| 18 | of them, be immediately and permanently enjoined from: | | |

- infringing the GAP Mark; (a)
- (b) falsely designating the origin, sponsorship or affiliation of their business, goods or services;
- using the GAP Mark or any derivation or colorable imitation thereof, or any name or mark that is confusingly similar thereto, including but not limited to the name and mark GAPNOTE (collectively, "Prohibited Marks"), in connection with Defendant's Website or any related goods or services;
- (d) seeking to register the GAP Mark or any derivation or colorable imitation thereof, or any name or mark that is confusingly similar thereto, including but not limited to the Prohibited Marks;

COMPLAINT

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- making or employing any other commercial use of any of the (e) Prohibited Marks:
- making or displaying any statement or representation that is (f) likely to lead the public or the trade to believe that Defendant's goods and services are in any manner associated or affiliated with or approved, endorsed, licensed, sponsored, authorized or franchised by or are otherwise connected with The Gap;
- using any other false designation of origin or any other thing (g) calculated or likely to cause confusion or mistake in the mind of the trade or public or to deceive the trade or public into believing that Defendant's activities are in any way sponsored, licensed, endorsed, authorized by or affiliated or connected with Plaintiffs, or originate from Plaintiffs;
- doing any other acts or things calculated or likely to cause confusion or mistake in the mind of the public or to lead purchasers or consumers or investors into the belief that the products or services promoted, offered or sponsored by Defendant emanate from or originate with Plaintiffs or their licensees, or are somehow sponsored, licensed, endorsed, authorized by or affiliated or connected with Plaintiffs, or originate from Plaintiffs;
- engaging in any other activity constituting unfair competition (i) with The Gap;
- further diluting and/or infringing Plaintiffs' GAP Mark and (j) damaging Plaintiffs' goodwill;
- using or registering any of the Prohibited Marks as part of any (k) domain name, regardless of cctld or gtld;
- purchasing any of the Prohibited Marks in connection with any **(1)** sponsored advertising on the Internet or using any of the Prohibited Marks in any source code or otherwise using the Prohibited Marks such that a search for Plaintiffs on the Internet will cause any domain name or website of Defendant to appear in search results; and

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- aiding, assisting or abetting any other party in doing any act (m) prohibited by sub-paragraphs (a) through (k) above.
- 3. Directing that Defendant be required to voluntarily cancel or cause to be voluntarily cancelled, with prejudice, all registrations or applications to register the trademark GAPNOTE.
- 4. Directing that Defendant be required to voluntarily cancel or cause to be voluntarily cancelled all registrations for the Website domain name, gapnote.com, or, at Plaintiffs' election, transfer or cause to be transferred the Website domain name to Plaintiffs and execute all necessary documents to effectuate such transfer.
- Directing that Defendant deliver up to The Gap's attorneys for destruction all labels, signs, stationery, prints, packages, promotional and marketing materials, advertisements and other materials (a) currently in their possession or under their control or (b) recalled by Defendant pursuant to any order of the Court or otherwise, incorporating, featuring or bearing the Prohibited Marks or any other simulation, reproduction, copy or colorable imitation thereof.
- Directing that Defendant file with the Court and serve upon The Gap's counsel within thirty (30) days after entry of judgment a report in writing under oath, setting forth in detail the manner and form in which it has complied with the above.
- 7. Awarding The Gap such damages it has sustained or will sustain by reason of Defendant's acts of trademark infringement and unfair competition and that such sums be trebled pursuant to 15 U.S.C. § 1117.
- Awarding The Gap restitution, including Defendant's profits, 8. recoverable under Cal. Bus. & Prof. Code §§ 17200 et seq.
- 9. Awarding The Gap all other recoverable gains, profits, property and advantages derived by Defendant from its unlawful conduct.

| 1 | 10. | Awarding to The Gap exemplary and punitive damages to deter any | |
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| 2 | further willful infringement as the Court finds appropriate. | | |
| 3 | 11. | Awarding to The Gap its costs and disbursements incurred in this | |
| 4 | action, inclu | iding reasonable attorneys' fees pursuant to 15 U.S.C. §1117(a). | |
| 5 | 12. | Awarding The Gap interest, including pre-judgment interest on the | |
| 6 | foregoing sums. | | |
| 7 | 13. | Awarding to The Gap such other and further relief as the Court may | |
| 8 | deem just and proper. | | |
| 9 | Dated: September 27, 2010 | | |
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| 11 | | By: Noel M. Cook (SBN 122777) | |
| 12 | | ncook@owe.com Alica Del Valle (SBN 246006) | |
| 13 | | adelvalle@owe.com OWEN, WICKERSHAM & ERICKSON, P.C. | |
| 14 | | 455 Market Street, Suite 1910 San Francisco, California 94105 | |
| 15 | } | (415) 882-3200 (phone) (415) 882-3232 (fax) | |
| 16 | | James D. Weinberger | |
| 17 | | jweinberger@fzlz.com (pro hac vice application pending) | |
| 18 | | Giselle C. Woo gwoo@fzlz.com (<i>pro hac</i> | |
| 19 | | vice application pending) FROSS ZELNICK LEHRMAN & ZISSU, P.C. | |
| 20 | | 866 United Nations Plaza New York, New York 10017 | |
| 21 | | (212) 813-5900 (phone) (212) 813-5901 (fax) | |
| 22 | | Counsel for Plaintiffs The Gap, Inc. and Gap | |
| 23 | | (Apparel) LLC | |
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